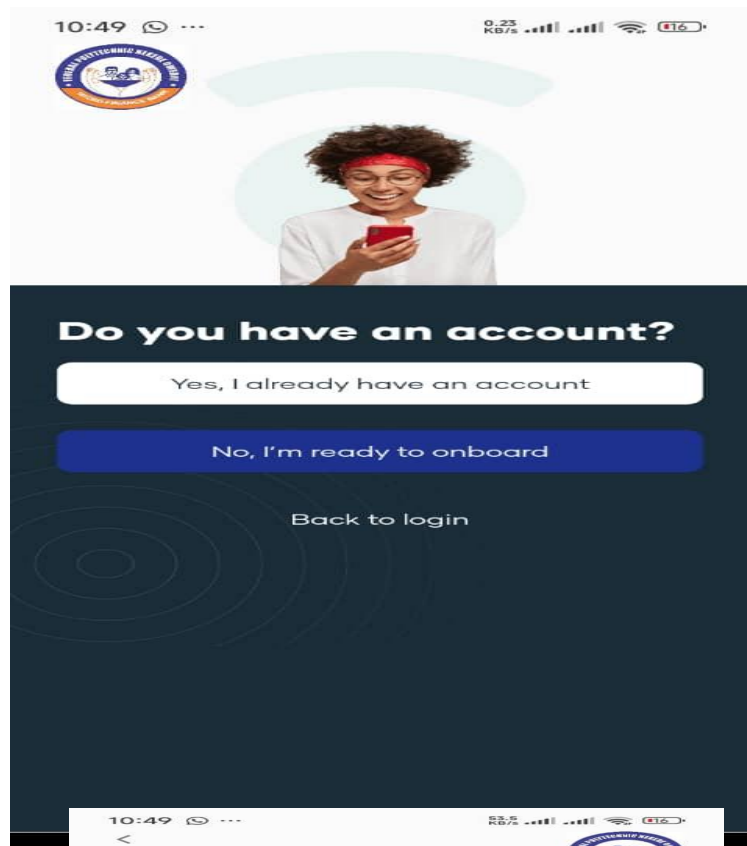


HOW TO DOWNLOAD THE FEDERAL POLYTECHNIC NEKEDE MFB MOBILE APPLICATION ON PLAYSTORE.

1. Make sure you have good and smart internet access
2. Go to Play Store, type FEDPOLYNEKMFB or FEDPOLYNEK or NEKEDE on you Google Play Store search icon, and you will see an icon like this below



3. Click on the icon, installed
4. After installation, then click on OPEN.
5. After opening, then you read all our features or Click SKIP.
6. What you will see next is an Interface like this



7. If you have opened an Account with us before, click YES, I ALREADY HAVE AN ACCOUNT, then for new customers, Click On, NO IM READY TO ONBOARD Then for the people that have already had the Mobile APP. Can easily click BACK TO LOGIN.

8. Any which way the customer clicks, the Next Slide is where you put some key data of yours like

- a. BVN
- b. ACCOUNT NUMBER
- c. DATE OF BIRTH

NOTE: if the information input during the opening of the account is not the same as the one inputted, an error may occur, to correct that, you can visit the bank or mail us at customerservice@fpnmfb.com

OR CALL 08036636170 MR. AFEEZ

9. After putting out the required information, an OTP will be generated, then proceed to where you will put other necessary information like USERNAME, PASSWORD, AND TRANSFER PIN.
10. Next is where the SECURITY QUESTION that will be selected and you will also put the answer yourself, always remember the security question and the answer used.
11. After doing this, your APP. Is set complete, then you can go back to log in.

NOTE: If you have the message like YOUR APP. IS LOCKED, visit the administrator, then you can refer to the NOTE of no. 8 for solutions.

WELDONE, YOUR APP. IS READY FOR USE

FOR APPLE/IPHONE AND WEB USERS

Although the **FFEDPOLYNEKMFB Mobile Application** is not on the **IOS Store** just like an **ANDROID User** for the main time, they can still access their money without going to the bank hall.

Go to your web browser, type www.fedpolynekmfb.qoreonline.com or <https://fedpolynekmfb.qoreonline.com>, and follow the same procedure as stated above. Then you are good to go just like the app users.

COMING SOON IS OUR USSD CODE!!!